

## Celebrate *Upgrade Now*: Level 2 workshops - 15% off promotion

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### Yes, I'm interested in the promotion!

Contact:

Jocelyn Nsherenguzi

416-362-7564 ext 3

1-877-362-7564 ext 3

[jnsherenguzi@ngenperformance.com](mailto:jnsherenguzi@ngenperformance.com)

### Order the book



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For those readers who follow our newsletters regularly, you have been receiving excerpts of some of the chapters from our second book, *Upgrade Now: 9 Advanced Leadership Skills*.

This newsletter has two objectives:

**1) We provide you a complete overview of the book** that you can share with your network ([attached here](#)).

**2) We highlight our level 2 workshops** that use *Upgrade Now* as the foundational theory.

n-gen's purpose is to provide leaders with easy to read, practical handbooks. This easy to read book allows leaders to quickly pinpoint their area of focus and to dig deep to learn the advanced skill, apply it using practical tips, upgrade their approach by layering on a generational perspective, and execute their plans by using the comprehensive tools provided.

Throughout the book you will find client examples and quotes from: Arbor Memorial, Best Buy Canada, Chevron, Cisco, Enerplus, Freddie Mac, Government of Ontario, Murphy Oil Company, Scotiabank Group, Shoppers Drug Mart, StarwoodHotels and Resorts Canada, TharpeRobbins, The Clorox Company of Canada, Wal-mart Canada, and Xerox Canada.

As a result of working with over 175 organizations, we realised in 2009 that the greatest value of n-gen's workshops was building leadership skills as well as instructing on how to increase engagement within a multigenerational workforce. We have re-designed our leadership workshop offerings into a level 1 (foundational) and level 2 (advanced) programs.

Our level 2 workshops, in our leadership practice area, that leverage the research from *Upgrade Now* include:

Effective Communication with Multigenerational Employees

Generating Results Through Performance Management

Facilitating Employees' Career Development

Managing Experienced Employees: Leadership Skills for Gen X and Gen Y

Empowering through Effective Delegation

Leading & Managing Change

Leading Virtual Teams & Flexible Work Environment

Each of these workshops can either be held in a half- or full-day format.

In celebration of our book, if your organization contracts a workshop **prior to August 31, 2012** (to be held within 1 calendar year), we will provide you with **15% discount** on the delivery.

Don't forget n-gen's first book: *Loyalty Unplugged: How to Get, Keep & Grow All Four Generations!*

This book targets the human resources strategy practice area. The chapters which range from recruitment to talent management and succession planning can all be read singularly or in a series, and serve as a guide on how to construct HR strategies that motivate and engage a multigenerational workforce.

**To purchase copies of our books**, please visit [www.ngenperformance.com/book](http://www.ngenperformance.com/book)