

## Celebrate Upgrade Now: Level 2 workshops - 15% off promotion

June 2012

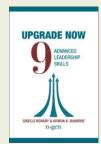
## Yes, I'm interested in the promotion!

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## Order the book



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For those readers who follow our newsletters regularly, you have been receiving excerpts of some of the chapters from our second book, Upgrade Now: 9 Advanced Leadership Skills.

This newsletter has two objectives:

- 1) We provide you a complete overview of the book that you can share with your network (attached here).
- 2) We highlight our level 2 workshops that use Upgrade Now as the foundational theory.

n-gen's purpose is to provide leaders with easy to read, practical handbooks. This easy to read book allows leaders to quickly pinpoint their area of focus and to dig deep to learn the advanced skill, apply it using practical tips, upgrade their approach by layering on a generational perspective, and execute their plans by using the comprehensive tools provided.

Throughout the book you will find client examples and quotes from: Arbor Memorial, Best Buy Canada, Chevron, Cisco, Enerplus, Freddie Mac, Government of Ontario, Murphy Oil Company, Scotiabank Group, Shoppers Drug Mart, StarwoodHotels and Resorts Canada, TharpeRobbins, The Clorox Company of Canada, Wal-mart Canada, and Xerox Canada.

As a result of working with over 175 organizations, we realised in 2009 that the greatest value of n-gen's workshops was building leadership skills as well as instructing on how to increase engagement within a multigenerational workforce. We have re-designed our leadership workshop offerings into a level 1 (foundational) and level 2 (advanced) programs.

Our level 2 workshops, in our leadership practice area, that leverage the research from Upgrade Now include:

Effective Communication with Multigenerational Employees Generating Results Through Performance Management Facilitating Employees' Career Development

Managing Experienced Employees: Leadership Skills for Gen X and Gen Y

> **Empowering through Effective Delegation** Leading & Managing Change Leading Virtual Teams & Flexible Work Environment

Each of these workshops can either be held in a half- or full-day format.

In celebration of our book, if your organization contracts a workshop prior to August 31, 2012 (to be held within 1 calendar year), we will provide you with 15% discount on the delivery.

Don't forget n-gen's first book: Loyalty Unplugged: How to Get, Keep & Grow All Four Generations!

This book targets the human resources strategy practice area. The chapters which range from recruitment to talent management and succession planning can all be read singularly or in a series, and serve as a guide on how to construct HR strategies that motivate and engage a multigenerational workforce.

To purchase copies of our books, please visitwww.ngenperformance.com/book